

# MERCHANTS CREDIT REPORT<sup>®</sup>

## DISPUTE FORM

This form is being provided as a simplified means of communicating legitimate disputes only. By no means should accurate, valid and verifiable information be disputed.

### STEPS TO DISPUTE THE ACCURACY OF ANY ITEM ON YOUR CREDIT REPORT:

1. PLEASE READ "IMPORTANT INFORMATION" ON THE BACK, BEFORE COMPLETING THIS DISPUTE FORM.
2. Fill out this Dispute Form completely; supply photocopies of all proof of payment and other necessary documentation.
3. If you dispute information from more than one agency, you must dispute the information directly with them.
4. If your identifying information differs from the information listed on the credit report, a photocopy of your driver's license, Social Security card and a recent utility bill will help the Credit Reporting Agency expedite the reinvestigation.
5. Keep a photocopy of all information mailed to the Credit Reporting Agencies for your records.

### PLEASE USE A SEPARATE DISPUTE FORM FOR EACH CREDIT REPORTING AGENCY

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_ Jr, Sr, II, III, IV \_\_\_\_\_  
Address \_\_\_\_\_ Social Security Number \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_ Date of Birth \_\_\_\_\_  
Previous \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_ Phone Number ( ) - \_\_\_\_\_

### DISPUTED ACCOUNT INFORMATION

Please read "IMPORTANT INFORMATION" on the back, before completing this dispute form.

- |   |   |   |   |
|---|---|---|---|
| <b>1.</b> Company Name _____<br>Account # _____<br><input type="checkbox"/> Not my account<br><input type="checkbox"/> Included in Bankruptcy<br><input type="checkbox"/> Other: (please explain) _____ | <input type="checkbox"/> Never paid late<br><input type="checkbox"/> Paid in full | <b>2.</b> Company Name _____<br>Account # _____<br><input type="checkbox"/> Not my account<br><input type="checkbox"/> Included in Bankruptcy<br><input type="checkbox"/> Other: (please explain) _____ | <input type="checkbox"/> Never paid late<br><input type="checkbox"/> Paid in full |
| <b>3.</b> Company Name _____<br>Account # _____<br><input type="checkbox"/> Not my account<br><input type="checkbox"/> Included in Bankruptcy<br><input type="checkbox"/> Other: (please explain) _____ | <input type="checkbox"/> Never paid late<br><input type="checkbox"/> Paid in full | <b>4.</b> Company Name _____<br>Account # _____<br><input type="checkbox"/> Not my account<br><input type="checkbox"/> Included in Bankruptcy<br><input type="checkbox"/> Other: (please explain) _____ | <input type="checkbox"/> Never paid late<br><input type="checkbox"/> Paid in full |

At your request, the Credit Reporting Agency will send the results of the reinvestigation to organizations who have reviewed your credit report within the past 6 months (12 months for Colorado, New York and Maryland residents) and/or employers who have inquired within the past two years. Please list the organizations you would like notified, using the space below.

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

### Complete this form and mail to the Appropriate Credit Reporting Agency.

Experian  
Consumer Disputes  
P.O. Box 2070  
Phoenix, AZ 85001-2070  
[www.merchantsinfo.com](http://www.merchantsinfo.com)  
888.966.0576

Equifax  
Information Services LLC  
P.O. Box 740256  
Atlanta, GA 30374-0256  
[www.Equifax.com](http://www.Equifax.com)  
800.685.1111

TransUnion  
Consumer Solutions  
P.O. Box 2000  
Chester, PA 19022-2000  
[www.Transunion.com](http://www.Transunion.com)  
800.916.8800

# IMPORTANT INFORMATION

**HOW INFORMATION GETS ON YOUR CREDIT REPORT** - Organizations with whom you have submitted an application or an existing credit account may furnish your identifying information, employment and/or payment history on open and closed accounts to Credit Reporting Agencies (“CRAs”). Some organizations subscribe to one, two or all three major CRAs. Court researchers obtain public record information from the courts and furnish the data to the three national CRAs.

**HOW LONG INFORMATION REMAINS ON YOUR FILE** - As a *general rule* credit information remains on file for 7 years from the date of last activity. This includes open and closed accounts. There are exceptions: derogatory accounts remain on file for 7 years from the original date of delinquency; As Agreed/Closed accounts may remain on file for 10 years from the last reported date on the TransUnion file; a bankruptcy Chapter 13 remains on file for 7 years and bankruptcy Chapter 7, 11 and 12 remain on file for 10 years from the date filed. ***New York State residents only: satisfied judgments remain on file for 5 years from the date filed and paid collections remain on file for 5 years from the date of last activity with the original creditor***

**UPDATING A BANKRUPTCY TO DISCHARGED STATUS** - If accounts included in a bankruptcy are not indicated as “Discharged” on your credit report, send a copy of your Schedule A which lists all debts that were included in the Bankruptcy along with your Bankruptcy Discharge, to the three CRAs. With this documentation, the CRAs can properly update your credit file.

**DUPLICATE ACCOUNTS** - Some credit grantors issue both revolving and installment accounts using the same account number. Also, a new account number may be assigned due to a change of address, this would display as the same account with two different account numbers.

**STUDENT LOANS** - Student loans may be a collection of several small loans that were accepted each semester or school year. The same lender may report each small loan. The total should equal the loan amount you pay.

**BALANCE INFORMATION** - Since credit grantors supply information on a periodic basis, the balance shown may not be the balance it is today. If the balance reported was correct as of the status date, it is not necessary to dispute the balance on that account.

**DIVORCE DECREE** - A divorce decree does not supersede the original contract with the creditor and does not release you from legal responsibility on any accounts. You must contact each creditor individually and seek their legal binding release of your obligation. Only after that release can your credit history be updated accordingly.

**UNUSED CREDIT CARDS** - The best way to cancel credit card accounts that are no longer used is to call the lender and ask that the account be closed. Ask the customer service representative to note the account was closed at your request. You may want to also send a letter to the lender documenting this request.

**PRE-APPROVED CREDIT OFFERS** - Many companies and lenders utilize national credit reporting databases to obtain lists to offer pre-approved credit. If you prefer NOT to receive pre-approved offers, please notify the National Opt Out Request Line at (888) 567-8688. An automated attendant will explain the procedure and ask for your identifying information to remove your name from these lists.

**DIRECT MARKETING MAILINGS** - Many companies market consumer products and services by mail. If you prefer NOT to receive direct marketing mailings, you can write to: Mail Preference Service, Attn: Dept: 13418587, Direct Marketing Association, P.O. Box 282, Carmel, NY 10512. Include your complete name, full address, Social Security number and signature. To remove your name online go to [www.dmaconsumer.org](http://www.dmaconsumer.org).

**NEW SOCIAL SECURITY NUMBER** - You must submit evidence that misuse of your old number has caused you recent or ongoing disadvantage. Obtaining a new number is not easy even if you have been victimized and truly need a new number.

“CREDIT CLINICS” or “CREDIT REPAIR CLINICS” – You should be very cautious if an organization claims it can remove negative – but accurate – credit information from your credit report. This is almost always illegal and could be considered an act of fraud. In addition, their fees range may from hundreds to thousands of dollars even though a consumer can dispute inaccurate information directly with the CRA for free or at minimal cost.

**ACCURATE INFORMATION CANNOT BE CHANGED OR REMOVED.** It is a crime to apply for credit using a new or altered Social Security Number if your intent is to change your identity and leave behind bad credit. If convicted you could face fines and even jail time.